

Annual Servicing

Severn Vale Housing are required by law to ensure that all gas, oil and solid fuel appliances in our properties are inspected annually.

This service and safety check benefits you in three ways:-

- The safety check gives you reassurance that your appliance is working safely.
- A regularly serviced and well maintained appliance is less likely to break down.
- A regularly serviced and well maintained appliance will work more efficiently and save you money on your heating and hot water bills.

By law, once a year we must check all gas appliances and oil heating that we have provided to ensure that they are safe. Where solid fuel heating is still used we inspect the flues once a year and if necessary we sweep the chimney. It is important to co-operate with us to ensure that this service is carried out annually and forms part of your tenancy agreement.

We will send you a letter to advise you that your service is due. On receipt of this letter please ring our Gas/Oil/Solid Fuel Helpline on Freephone number 0800 7831615 to arrange an appointment for the service to be carried out.

The Gas Safe Register has now replaced CORGI. The register exists to protect you, your family and your property from dangerous gas work. By law, anyone carrying out work on gas installations and appliances in your home must be on the Gas Safe Register. If you would like to view the register please visit the Gas Safe Register website by clicking on the link below.

Remember - always ask to see their Gas Safe Register ID card
[Link to Gas Safe Register website \(opens in new window\)](#)